

Date 28-3-2016

**THE FOLLOWING IS A DETAIL EXAMINATION OF THE NITECORE D4  
Fake/Counterfeit chargers which were supplied to me by:**

**Supplier: DHGATE.COM seller called lightbuy**

This is 100% proof that the supplied NITECORE D4 chargers are fake.

The chargers were dishonestly advertised as Genuine NITCORE D4 chargers buy seller DHGATE/  
lighthbuy.

The screenshot shows a web browser window displaying the DHgate.com website. The address bar shows the URL: <http://dg.dh...5e36c18a0bd7>. The page title is "DHgate - China Wholesale ...". The main navigation bar includes links for "Welcome to DHgate", "Welcome to eBay", "Cheapest Computer W...", "Canon EOS Beginners' ...", "PhotoRec - CGSecurity", "Repair/Fix Corrupt JPG...", "Canon 60D: Settings fo...", and "Power-supply troubles...". The DHgate.com logo is prominently displayed, along with the tagline "Buy Smart. Buy Direct." and a "New to DHgate? Take a quick tour now" link. The user is logged in as "Hello, I" and has access to "Sign out", "My DHgate", "Community", "Help", "Seller Home", and "Language" options. A search bar is available with the text "Search Products" and "All Categories". A shopping cart icon shows "0 item(s)". The main navigation bar includes links for "My DHgate", "My Orders", "Favorites", "Messages", "DHpay account", and "Membership". A "Mobile APP" link and "Buyer Protection" icon are also present. The breadcrumb trail reads: "Home > My DHgate > My Orders > Active Orders > Order Detail". The "My Orders" sidebar on the left lists "Active Orders" (Awaiting Payment (0), Pending Confirmation (0), Awaiting Shipment (0), Shipped (1), Completed (5), Refund & Dispute (0)) and "Archived Orders". It also includes links for "Purchase History", "Reviews", "Coupons", and "Submit a Buying Request". The "Shortcuts" section lists "Shipped Orders (1)", "Awaiting Shipment (0)", "Awaiting Payment (0)", "Favorite Items", "Completed Orders (5)", and "Refund & Dispute (0)". The "Customer Service" section includes a "Click here for Live Help" link and a "Live Help" icon. The main content area shows the "Order Detail" tab selected. The order information includes: "Order Number:", "Order Time: 03-10-2016 09:49", "Ship Via: DHL", "Order Status: Payment released", and "Payment Status: This order was paid." Below this is a table with columns: "Cart Items", "Description", "Unit Price", "Quantity", "Price", and "Action". The table contains one item: "Genuine Nitecor e D4 I2 I4 D2 U M10 UM20 Universal Intellicharger LCD Display E Cigarettes Charger for 18650 18350 18500 14500 Li-on Battery 230371709". The unit price is "\$20.42 / Piece", the quantity is "30 Pieces", and the price is "\$612.60". The action is "Recommend seller to friends" and "Re-order". Below the table is a "Your Price" section with a "View Product Detail" link. The "Shipping Information" section includes fields for "Contact Name:", "Address Line 1:", "Address Line 2:", and "City:". The total price is displayed as "Total: US \$612.60".

Order Detail


Order Number:

Order Time: 03-10-2016 09:49

Ship Via: DHL

Order Status: Payment released

Payment Status: This order was paid.

Cart Items	Description	Unit Price	Quantity	Price	Action
	Genuine Nitecor e D4 I2 I4 D2 U M10 UM20 Universal Intellicharger LCD Display E Cigarettes Charger for 18650 18350 18500 14500 Li-on Battery 230371709 comments: Please send NIT ECORE D4 CHARGE R Please send with Australian power cable as discussed yesterday. Nitecore D4 View Product Detail	\$20.42 / Piece	30 Pieces	\$612.60	Recommend seller to friends Re-order

Your Price

Items Subtotal: US \$612.60

Shipping Cost: US \$0.00

Total: US \$612.60

Shipping Information

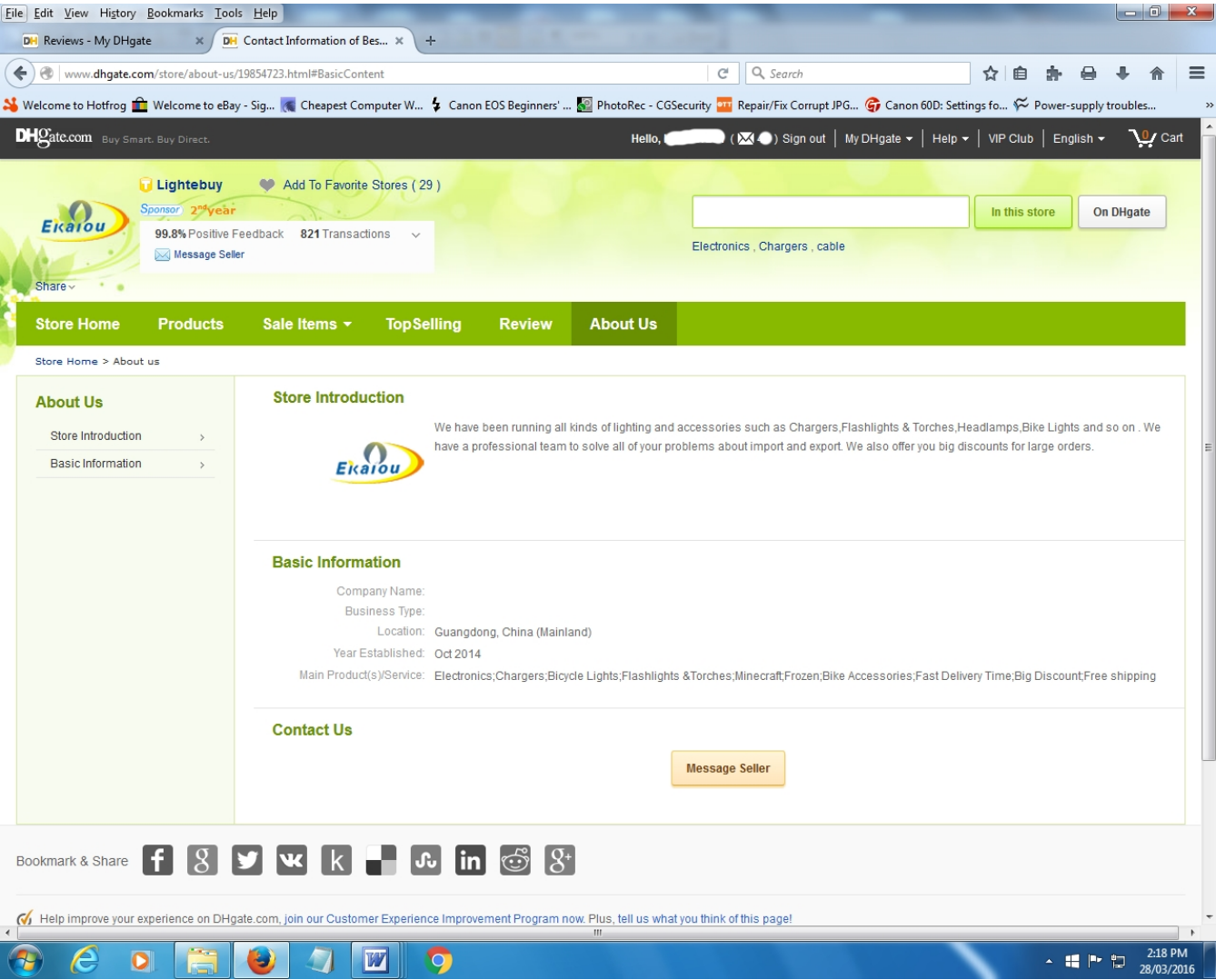
Contact Name:

Address Line 1:

Address Line 2:

City:

DHGATE.COM – supplier lightbuy information page.



FAKE NITEOCRE D4 BOX





**FAKE NITECORE D4 - UPSIDE DOWN YELLOW BUTTONS**



**VALIDATION STICKER HAS NO HOLOGRAM AND VALIDATION CODE FAILS WHEN CHECKED ON OFFICIAL NITECORE WEBSITE.**



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charger.nitecore.com/validation Search

Welcome to Hotfrog Welcome to eBay - Sig... Cheapest Computer W... Canon EOS Beginners' ... PhotoRec - CGSecurity Repair/Fix Corrupt JPG... Canon 60D: Settings fo... Power-supply troubles...

**NITECORE®** FLASHLIGHT / CHARGER EN / 中 Search...

ABOUT PRODUCTS KNOWLEDGE CENTER SUPPORT BE A DEALER CONTACT

## SUPPORT

FAQ | Terms of Service | **Validation** | Apply for Review

For the interest of Nitecore charger users, we implement a validation program effective from December 1st, 2014. Users may verify the product's authenticity by filling the input box below with the validation code or scanning the 2D code for inquiry. Please verify the validation code and the product's authenticity when purchasing Nitecore. Buying counterfeits will cost you warranty and maintenance service from Nitecore. If you have question regarding this matter, please contact Nitecore customer service center via 400-886-9828 .

Validation Code:

Enter the text from the image below

X<sup>L</sup> m<sub>v</sub> E<sup>D</sup> R<sub>M</sub> L<sup>K</sup> ↻




Security code is incorrect, please re-confirm to submit!

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### ABOUT NITECORE

Nitecore smart chargers are automatic, adaptive and efficient gadgets compatible with wall/car adapter, USB cable or solar panel. You can power your electronic devices at home, in a car, anywhere anytime.

### TAGS



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charger.nitecore.com/validation Search

Welcome to Hotfrog Welcome to eBay - Sig... Cheapest Computer W... Canon EOS Beginners' ... PhotoRec - CGSecurity Repair/Fix Corrupt JPG... Canon 60D: Settings fo... Power-supply troubles...

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Validation Code : 6713348625763359 **SUBMIT**

Enter the text from the image below

PZMSUQM2SZ

7 P A Y W 8 T V F

Security code is incorrect, please re-confirm to submit!

### ABOUT NITECORE

Nitecore smart chargers are automatic, adaptive and efficient gadgets compatible with wall/car adapter, USB cable or solar panel. You can power your electronic devices at home, in a car, anywhere anytime.

### TAGS

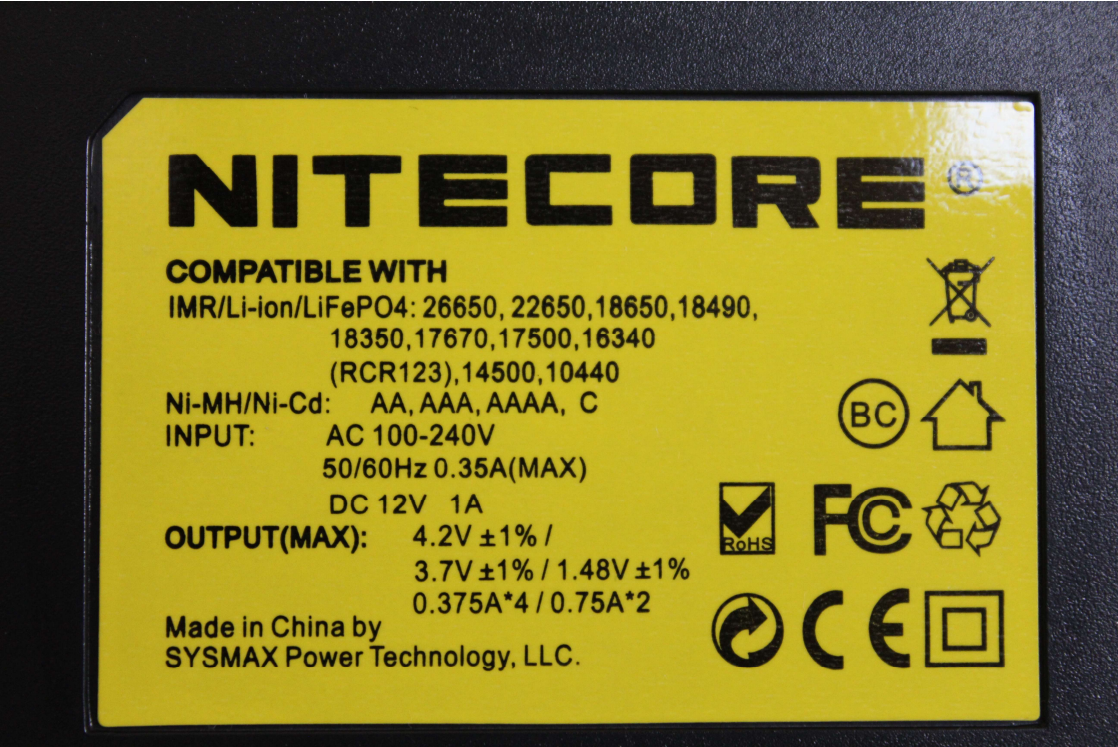
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**FAKE NITECORE D4 CHARGER**



**REAR COMPLIANCE STICKER OF FAKE NITECORE D4 CHARGER.**



**FAKE NITECORE D4 CHARGER – TYPEFACE AND SPACING INCORRECT AND THE FINS ARE ALL THE SAME THICKNESS.**



## FAKE NITECORE D4 WARRANTY CARD



I have checked the validation stickers and the validation codes on the official NITECORE website. -  
NITECORE VALIDATION CODES ARE NOT VALID

The style/typeface of the validation code are thicker and the numbers can be easily smudged.  
The word NITECORE on the fake validation stickers is thicker and the spacing of characters are narrower.

The 2D code on the fake validation sticker is visibly different (it has more black tightly spaced dots) and the four squares in each corner are much smaller than the genuine.

There is no Hologram on the fake Validation stickers.

The fake validation sticker has square edges - should be rounded on a genuine NITECORE D4.

The typeface on the front of the fake supplied box for the following words are much bolder/thicker than the genuine box:

**"Fire Retardant Materials  
Intelligent Circuits  
Worldwide Insurance"**

The spacing of the numbers and the brackets "**16340(RCR123)**" on the front of the fake supplied box is wrong/different than the genuine box. There should be a space between 16340 and ( RCR123 ) and a space after the first bracket, and space before the last bracket.

The barcode at the back of fake NITCORE D4 charger has thicker lines compared to the genuine.

The yellow band at the bottom of the fake supplied box is narrower/thinner than the genuine box.

The photo of the NITCORE charger on the front of the fake supplied box is not very clear(faded) especially the LCD screen and the four batteries shown.

The genuine box has a very clear photo of NITECORE D4 charger LCD screen and four batteries.

The words "**\* Batteries not included**" at the bottom right front of the box, under the photo of the NITECORE D4 charger are slightly more to the left than the genuine box.

The yellow colour on the fake box is not as vibrant as the genuine NITECORE D4 box.

The weight of the fake NITECORE D4 chargers without batteries and power cord varies from 220grams to 232grams.

Several grams lighter than the Genuine NITECORE D4.

The yellow compliance label on the back of the fake NITECORE D4 charger has the words INPUT: in normal typeface- It should be bold typeface. Both the words **INPUT:** and **OUTPUT(MAX):** should be in bold on a genuine NITECORE D4 charger.

The FCC, Recycle and Garbage bin symbols are different and not clearly defined - especially the recycle bin symbol which is visibly different compared to the clearly defined symbols on the genuine NITECORE D4.

#### **FRONT OF FAKE NITECORE D4 CHARGER**

On the front of the fake NITCORE D4 charger- the word : "**Digicharger D4**" is in bolder typeface and not clearly defined compared to the clearly defined genuine D4 Charger.

The black plastic fins on the either side of the LCD screen are thinner and are all the same thickness compared to a genuine NITECORE D4.

On the genuine NITECORE D4, the first five fins on either side from the bottom up are thicker than the remaining fins.

The yellow colour MODE and SLOT buttons are not as vibrant yellow compared to genuine NITECORE D4 charger.

The yellow MODE and SLOT buttons on the side of the fake NITECORE D4 charger are a hard to read, only slightly embossed and not clearly defined compared to a genuine D4 charger.

The yellow **SLOT** and **MODE** buttons are upside side and in wrong order. Order should be [SLOT][MODE] on a genuine NITECORE D4 charger.

The supplied power cable for the fake NITCORE D4 charger is a generic power cord rated at 2.5amp - NITECORE brand name is NOT printed on the power plugs.

The genuine NITECORE D4 Charger comes with a **NITECORE BRANDED POWER PLUG AT BOTH ENDS AND IS RATED AT 7.5AMP.**

The fake NITECORE D4 instruction manual typeface is lighter, especially the word "SYSMAX Ind." and the Facebook logo.

The NITCORE typeface on the front and back of the fake warranty card is not uniform - The letters "O" and "R" are in bolder typeface than the rest of the characters.

The typeface on the back for the warranty for the words "All rights reserved to NITECORE" etc are in a lighter typeface.

On the fake NITECORE D4 -the 4 positive metal terminal contacts are full oval shaped.

On a genuine NITECORE D4 the top part of the positive contacts are flat.

On the fake NITECORE D4 Battery diagrams - The positive tip is square and taller while the genuine is more rounded and shorter.